

Customized Training Programs – JDA Solutions and Your Business Process

Stuck in a Training Rut?

Typical JDA training programs are often rather simple, focused solely on generic training materials with a supporting instructional database. This approach rarely enables depth of understanding for your industry or your business processes, nor inspires end user adoption. Spinnaker is confident that your business is not one-size fits all, so why should your training be a one-size fits all approach?

JDA customers have spoken and Spinnaker has listened. We've created customized training programs that utilize your own business processes and data to produce real training business results.

Spinnaker Customized JDA Training Program

Spinnaker offers various training programs, not just application training. Each program offers various training approaches to fit your business needs.

Depending on the program selected, Spinnaker's training approach can provide:

1. Customized training manuals and content
2. Training database configured with your data on your systems
3. Re-usable formats and collateral
4. Customized user assessments and certifications
5. Training roadmaps for continuous improvement

Depending on the training program selected, experienced consultants work with your business to develop materials focused on your business requirements and business processes. Collateral may include a custom database with client specific data. Upon completion of training, an assessment and exam analysis serve to quantify the impact of the training program.

As businesses, we know that our supply chain planning processes and supporting JDA applications could be utilized better. Spinnaker, with its customizable JDA training programs, is here to help move your organization's supply chain to the next level.

Level I Program – JDA Application Training

Experienced consultants leverage their JDA application expertise to deliver "industry agnostic" training to functional and technical resources.

Leveraging adult learning theory, this training is focused on a core planning team, but also designed for those new to JDA solutions.

Level 2 Program – Week in the Life Training

This training provides a “Week in the Life” version of the basic Level 1 JDA Application Training. Customized training material is created to reflect your individual business processes. Collateral includes a custom database with client specific data. Train-the-Trainer (Super User) is a core component of the curriculum.

Level 3 Program – Comprehensive Training

The purpose of this training program is to create a best-in-class supply chain planning work force. This training program emphasizes continuous learning for both internal and external supply chain concepts and leading practices and includes collateral noted in Level 2 training.

The training is developed to provide a stepped, hierarchical approach to training, from new hires to supply chain management leadership teams.

Level 4 Program – All-Inclusive Training

The purpose of this training is to improve business processes and train on leading practices, based on completely customized training collateral and a database suitable for your business.

The training program includes a gap analysis, specific training utilizing leading practices, use of your database, job aids, and a roadmap for continuous improvement for your supply chain.

Spinneraker 5 Lenses Approach

Spinneraker used our proven “5 Lenses” approach in developing the anticipated JDA training program

People

- Provide empowerment
- Shift culture
- Enable right position with right training
- Create core competency models
- Manage by exception



Process

- Validate and establish proper business processes and KPIs
- Align process workflows
- Sync business process workflow with technology enablement
- Standardize workflow



Technology

- Leverage JDA effectively and efficiently
- Provide options on the “best fit”
- Create blueprint technology fit
- Upgrade, integrate, optimize JDA



Policies

- Align career planning
- Position growth strategies
- Establish baseline for resource performance



Metrics

- Align to individual and corporate goals
- Focus on the KPIs



Value of Customized Training

- Supply Chain role certification program customized to your business needs
- Program that is repeatable and designed to grow as your business matures with multiple training levels and certifications offered
- Interactive feedback loop to monitor end user progression
- Proven adult learning approaches utilized

Benefits of Spinner Programs

End User Skills Assessment

- Conduct job impact analysis
- Identify critical skill gaps to integrate into training

Training Methods and Effectiveness Design

- Identify and develop strategy to address what methods of training work for your business

Curriculum Development Design

- Develop process-based training curriculum focused on specific business needs

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Training Development and Execution

- Provide training consultants with expertise gained at numerous large transformation efforts across a myriad of industries

Training Audit

- Offer certification exam and results analysis
- Measure and quantify student knowledge improvement

Utilizing one of Spinnaker's customized JDA training programs, allow us to help you achieve a quicker deployment, greater savings, and the right solution for your business.

“Spinnaker delivered the customized training approach we were looking for in order to enhance the user adoption and understanding of the JDA toolset within our planning department. From the onset, Spinnaker focused on understanding the people, processes, and business needs of GAF, and tailored a training program around them. We have tried other JDA training firms in the past, but none of them have resulted in the high engagement and overall results we are seeing now.” – Chris Leonard, GAF




We hope you found this information to be helpful. To access more Spinnaker thought leadership [click here](#) or to learn more about our services [click here](#).

About Spinnaker:

Spinnaker is a supply chain services company that helps clients grow, manage risk, reduce costs, and improve customer service by developing world-class supply chain capabilities. Our services help clients develop the right supply chain strategy for their business challenges and implement the process and technology solutions to improve Demand/Supply Planning, Procurement and Sourcing, Logistics and Warehousing, and Reverse Logistics business performance. Spinnaker offers a unique service delivery model that combines the strength of deeply experienced management and technology consultants with a seasoned team of business process outsourcing (BPO) and 3rd-party logistics (3PL) professionals. Founded in 2002, Spinnaker has offices in Boston, Columbus, Denver, Houston, Memphis, Pittsburgh, London, and Singapore.

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