



## Set Sail with the Right Technical Architecture for Your Supply Chain Systems

### Challenges in the Supply Chain Ocean

Like the ocean, supply chains are never static. Even in the calmest seas underlying strong currents can quickly steer the most sea worthy vessels off course. Supply Chains are no different. The need to remain competitive forces many of today's leading companies to navigate uncharted waters to stay ahead of market forces. Whether it's the need to pilot your way through new business acquisitions, take on the cargo of significant data proliferation, or just coordinate the various directional and early warning planning systems that your corporation leverages to keep you on course, having the right technical architecture for your mission critical supply chain systems is a fundamental capability to meet your company's ever-growing need for stability and flexibility.

### Staying Afloat in Troubled Waters

To enable and support critical supply chain capabilities, IT teams are frequently pressured to deliver highly complex planning systems in incredibly short timeframes with little time to consider the impact that the business process decisions will have on the overall technical architecture. The constant rush to get the business processes enabled without the proper due diligence to consider all the technical implications is synonymous with taking on the vast ocean in a dingy. While it can be done, failure to consider situations that can occur when you hit rough seas on the open ocean can prove to be a titanic mistake. Whether you're performing a new "Greenfield" implementation or the upgrade of an existing solution, having a well-defined and comprehensive technology strategy is the key to building a robust, stable, scalable, and highly integrated solution.

Making the right decisions surrounding topics such as Cloud vs On Premise, Data Governance, Data Integration Strategy, Backup & Recovery Strategy, Change Control Process, Data Retention Strategy, Documentation Retention, Fail Over, Hardware Size and Usage, Monitoring Tool Requirements, Operational Support, Process Scheduling and Security are all vital to ensure that your company stay afloat. Also, having the well-trained personnel and operating procedures that are practiced and

perfected long before your company embarks to take on the open sea, are equally important to your company's survival.

## Let Spinnaker Be Your Guiding Light

**Spinnaker's Technical Architecture Roadmap (STAR)** service offers a proven approach to assess your firm's supply chain solution capability requirements and to build the right infrastructure to support your business process needs. Whether you plan to deploy solutions on-premise, in the cloud or using a hybrid of both, our STAR services can help. Built on years of supply chain deployment experience, and powered by Spinnaker's Proprietary 5 Lenses (People, Process, Technology, Policy, and Metrics) methodology, we can help your company to rapidly assess current technology capabilities against a well-defined technology maturity framework, determine limitations and risk factors that may limit the capacity of your overall Supply Chain-related IT solutions, and provide a comprehensive framework and roadmap to address solution needs as you implement and grow that infrastructure.


Spinnaker has worked with companies all over the world to help build technical architectures suitable for the rigors of today's most complex needs – whether this involves “follow the sun” global deployments, high-volume environments, or supporting complicated organizational or systems environments – we've seen it all. From infrastructure design, to technology enablement and post-live managed service and operations support, Spinnaker has helped clients ranging from small local deployments to large complex multi-nationals define the right infrastructure to support their business needs. Let Spinnaker be your North Star and help navigate your company through calm seas during the often-daunting task of supply chain systems exploration.

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### About Spinnaker:

Spinnaker is a supply chain services company that helps clients grow, manage risk, reduce costs, and improve customer service by developing world-class supply chain capabilities. Our services help clients develop the right supply chain strategy for their business challenges and implement the process and technology solutions to improve Demand/Supply Planning, Procurement and Sourcing, Logistics and Warehousing, and Reverse Logistics business performance. Spinnaker offers a unique service delivery model that combines the strength of deeply experienced management and technology consultants with a seasoned team of business process outsourcing (BPO) and 3rd-party logistics (3PL) professionals. Founded in 2002, Spinnaker has offices in Boston, Columbus, Denver, Houston, Memphis, Pittsburgh, London, and Singapore.

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